

THE GLEN *Views*

SUMMER 2025

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Martina Montgomery
creates a seashell
and sand craft during
an arts program in
Village Health Care.



A Place To
THRIVE

2025-2026
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a message

At The Glen, we are always looking for ways better to support our residents and community with compassionate, accessible, and high-quality care. **Village Health Care is now in-network with Blue Cross Blue Shield of Louisiana Tier One Plans**, including OGB Preferred Care, HMO Louisiana HMO/POS, and more. This means more families can now access our exceptional skilled nursing and rehabilitation services.

Village Health Care is a community built on respect, purpose, and healing. With personalized nursing care, therapy services including physical, occupational, and speech therapy, and a resident-centered philosophy, we create an environment where each person can thrive with dignity. Whether someone is recovering after a hospital stay or needs extended care, our collaborative-care teams, life-enrichment programs, and welcoming atmosphere ensure that each resident is supported in mind, body, and spirit.

It is with excitement that I share with you a new opportunity that strengthens our mission and opens new doors for those we serve. This step forward comes as we begin a new chapter through a planned affiliation with Aventur, a not-for-profit senior living organization based in Arizona. Beginning May 1, 2025, Aventur assumed management of The Glen, allowing us to grow stronger together while preserving what makes The Glen so special.

I want to reassure everyone that our name stays the same, and our values remain at the heart of everything we do. Resident agreements remain in place, and our dedicated staff will continue to serve with the same compassion and excellence you've come to trust at The Glen. Behind the scenes, Aventur's leadership will help us increase efficiency and expand resources, which means a brighter, more sustainable future for our entire community.

The Glen has served older adults in the Shreveport-Bossier City area for over 125 years. Now, with our Aventur affiliation, and with expanded access through Blue Cross Blue Shield, we're poised to serve even more individuals with heart, innovation, and hope.

As always, thank you for your interest in The Glen. We are honored to serve this community.

Sincerely,
Debra Williams, CEO

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The Glen Board of Directors includes, from left to right: Barbara Terry, Jill Kennedy, JoAnn Williams, Barbara Rice, Michael Bolton, Marti Westmoreland, Jeanne Fuller, and Cheryl McGowen.

Nominate an employee for a GEAUX Award

GEAUX “Glen Employees Achieving Unsurpassed Excellence” is an employee recognition program based on feedback from visitors, coworkers, supervisors, residents and resident family members. The GEAUX Awards recognize the following attributes:

The Spotlight Award: Acknowledges the contributions of employees who go above and beyond the everyday scope of their responsibilities by exhibiting unselfish devotion to duty while enhancing the resident’s quality of life, and who exemplifies the high standards of The Glen.

The Spirit Award: Award will be given to the individual who is encouraging, supportive and friendly, and who works to make The Glen a better place.

The Rising Star Award: This award is given to employees who were hired within the current year, and who exhibits The Glen’s mission, vision and values by demonstrating exceptional customer service, teamwork and cooperation that exceeds normal expectations.

To recognize an employee with a nomination, visit our **GEAUX Award** page at theglen.org/geaux-award-program.

Village Health Care: A Place to Thrive

At The Glen, our commitment to older adults is reflected in every level of living that we provide. One of the most vital and deeply compassionate parts of that continuum is Village Health Care, a welcoming, modern environment offering skilled nursing and short-term rehabilitation for adults aged 62 and older.

With a focus on comfort, dignity, and exceptional outcomes, Village Health Care is more than a place to heal. It's a place to thrive.

Whether someone is recovering from surgery, managing a chronic condition, or in need of long-term skilled nursing, Village Health Care offers a team of professionals dedicated to supporting residents every step of the way.

Personalized Care with Proven Results

What sets Village Health Care apart is its unwavering dedication to person-centered care. Residents and short-term rehab guests receive personalized care plans developed in collaboration with medical professionals, caregivers, and family members. These plans are designed not only to address clinical needs but also to support emotional well-being and promote independence wherever possible.

Village Health Care's modern facilities are designed with comfort and functionality in mind. Residents enjoy private or semi-private rooms, nutritious and delicious meals, and a wide array of daily activities to support both physical and emotional health. From music and art therapy to group games and community events, residents are encouraged to engage and connect in meaningful ways.

Now In-Network with Louisiana Blue Cross Blue Shield Tier One Plans

In an important step toward expanding access and ensuring affordability for Louisiana residents, Village Health Care is proud to now be in-network with several Louisiana Blue Cross Blue Shield Tier One Plans, including:

- HMO Louisiana HMO/POS
- OGB MagLocal Plus - PrefCare
- OGB MagOpen Access - PrefCare
- OGB Pelican HRA/HSA - PrefCare
- OGB Preferred Care
- Preferred Care PPO

This new partnership significantly increases access to high-quality, skilled nursing and rehab care for Blue Cross Blue Shield policyholders. Being Tier One in-network

means residents can receive excellent care while maximizing their insurance benefits and minimizing out-of-pocket costs.

A Continuum of Compassionate Care

Village Health Care is more than just a provider of skilled nursing and rehabilitation; it's a key component of The Glen's Life Plan Community. The Glen offers a seamless continuum of care that includes Independent Living, Assisted Living, Memory Care Assisted Living, and Skilled Nursing and Rehab.

This allows residents to age in place with peace of mind, knowing that whatever their future holds, they are surrounded by a trusted team that understands their history and honors their preferences.

Advanced Care Through Strategic Partnership

To ensure the highest level of medical oversight and coordination, Village Health Care proudly partners with Curana Health. Curana is a respected provider of value-based care services focused on older adults living in senior communities. Through this partnership, residents at Village Health Care benefit from more efficient, proactive healthcare delivery, including on-site nurse practitioners and physicians, and medication management.

Emotional Support, Enrichment, and Recovery

At Village Health Care, we believe recovery and healing extend beyond physical health. That's why emotional support is a central part of what we offer.

Whether it's one-on-one time with caring staff, participation in group activities, or the simple comfort of a well-appointed room, every detail is designed to help residents feel supported and uplifted during their stay.

Activities are tailored to individual interests and abilities, ranging from arts and crafts and live music performances to exercise classes and spiritual services. These programs not only enhance the day-to-day experience but also contribute meaningfully to the healing process.



Village Health Care resident Harvey Palmer plays music for fellow residents at a party.

Libraries enhance resident life

Reading plays a vital role in fostering lifelong learning, intellectual stimulation, and emotional well-being, and at The Glen, we are proud to offer an extensive collection of books for residents to borrow and enjoy in both our Harrell Library in Stiles, and in our second-floor library space in Redbrook.

By offering curated reading materials that span fiction, nonfiction, memoirs, history, and hobbies, The Glen's library offerings cater to a wide range of interests and reading levels. For many residents, having access to books and educational resources helps maintain cognitive function, encourages curiosity, and provides a sense of continuity with earlier life pursuits.

One of The Glen's newest additions to our collection is "The 100 Greatest Books Ever Written from Franklin Mint," donated by Dr. Sam Holladay. Redbrook hosts a monthly book club, and The Glen regularly offers educational lectures that promote social engagement and mental stimulation. These events give residents the opportunity to discuss ideas, share perspectives, and connect with peers in meaningful ways.

Library spaces also serve as a quiet, welcoming environment for reflection and enjoyment.

Whether diving into a favorite mystery novel, researching historical topics, or joining a lively book club meeting, older adults find that the library helps keep their minds sharp and spirits high—proving that the joy of learning truly has no age limit.



One of The Glen's newest additions to our collection is "The 100 Greatest Books Ever Written from Franklin Mint," donated by Dr. Sam Holladay.



The Harrell Library provides a quiet space to peruse books or have a seat and read.



Clockwise from top: Jeanette McDonald and Lyndell Hollingsworth visit Ed Lester Farms on an outing with the Redbrook Roadies; Rita Gleason shows off her Flag Day artwork at The Cottages; Peggy White and Libby Kirkpatrick play cornhole during The Glen's Older Americans Month celebration at The Cottages; Brenda McBride helps create a patriotic centerpiece in Village Health Care.



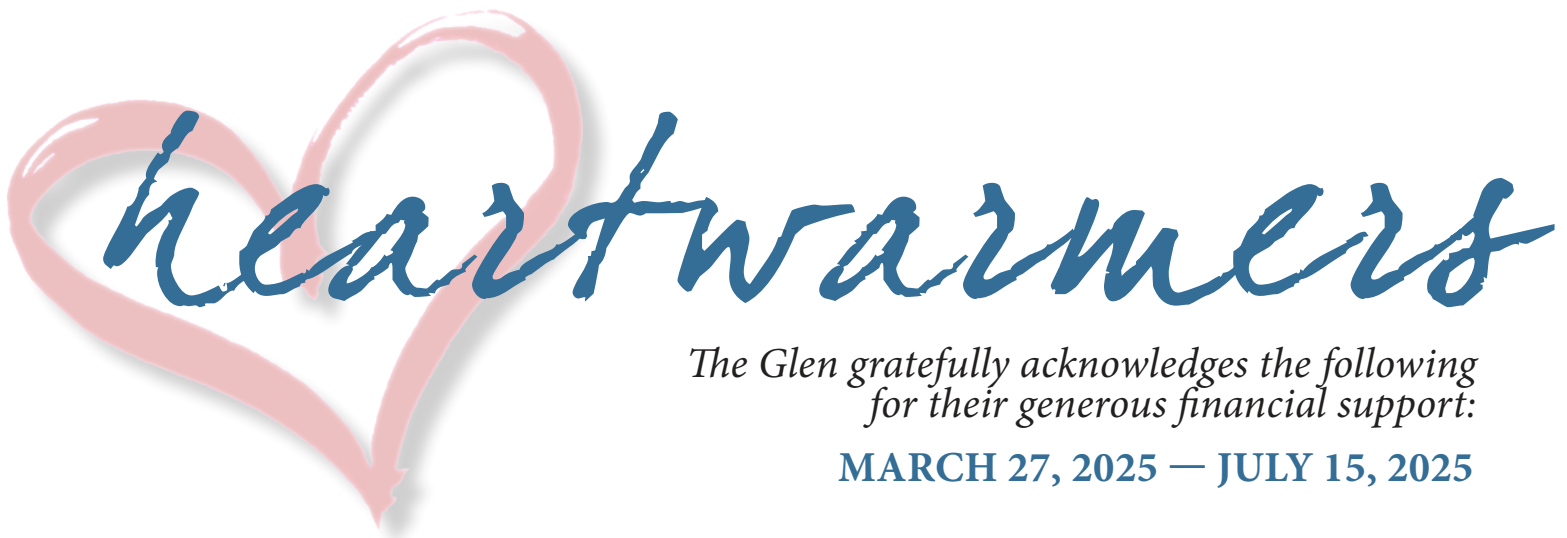
Clockwise, from top left: Ellie Sockrider crafts a bouquet in Redbrook from flowers donated by Scratch House Flower & Fork; Melton Sharp and Gean Fisher attend the Village Health Care celebration for Father's Day; Peggy Newell dons a sun hat for Mother's Day tea in Village Health Care; Reba Thrash enjoys a burger at The Cottages during The Glen's Older Americans Month cookout; The Cottages hosted a visit with baby goats from Farm Ranch Zoo.

Volunteer Appreciation Luncheon



Volunteers play a vital role in the success and well-being of The Glen! Their dedication, compassion, and time greatly enhance the lives of residents —through companionship, working in the gift shop, or helping out with activities, whether it be leading a service in the chapel, serving food at a birthday party, or calling numbers in Bingo. In recognition of their invaluable contributions, we hosted a special Appreciation Luncheon during Volunteer Appreciation Week. This event was a heartfelt opportunity to thank our volunteers for their selfless service and to celebrate the positive impact they make every day.

Clockwise, from top left: Pat Sloan, Janis Kutschbach, and Dot Mullin; Cheryl McGowen, Ann Weeks, and JoAnn Williams; and John Storey and Martha Lawrence.



heartwarmers

*The Glen gratefully acknowledges the following
for their generous financial support:*

MARCH 27, 2025 — JULY 15, 2025

MEMORIALS

**WAURINE MASSEY
PATTEN**

*Mr. and Mrs. Dean
Dranguet*

DR. WILLIAM M. WILDER

Mrs. Sara B. Kalmbach

HONORARIUMS

DEBBIE CAMUS

*Fire Tech Systems/ Linda
Biernacki*

**MR. and MRS. DAVID
RUBENSTEIN**

*Mr. Sam Rubenstein
Mrs. Bonnie Wunsch*

GIFTS

Mr. and Mrs. Mike Belanger

Drs. Mike and Patti Brannan

Mrs. Dee Burns

Community Foundation of
North Louisiana

Mrs. Sarah Crawford

Mrs. Noreen Dockendorf

Dr. and Mrs. Sanders Hearne

Mr. and Mrs. Gerry Hedgcock

Dr. Sam Holladay

Mrs. Susan Johnson

James and Lyda Madden
Foundation

Colonel and Mrs. Thomas
McClung

Mrs. Margaret Oden

Mrs. Barbara Rice

Scratch House Flower & Fork/
Monica Thompson

Succession of Mrs. Ella Rhea

Mr. and Mrs. Robin Smith

Ms. Alexis Wedgeworth

Mrs. Sara Wells

Mr. and Mrs. Bobby Williams

EMPLOYEE BENEFIT

Mrs. Bonnie Wunsch

Pop-Up Flower Shoppe

We had a blooming good time at the Redbrook pop-up flower shoppe thanks to a generous floral donation from Scratch House Flower & Fork in Waskom, Texas.

Residents had a blast picking out their favorite flowers and creating beautiful arrangements.

These stunning creations will brighten up their homes and bring even more joy to their everyday spaces.



CATS continues 2025 season



The Shreveport Opera Xpress kicked off the 2025 CATS series at The Glen.

The 2025 season of CATS: Events on Culture, Arts, Science, and Technology is in full swing!

Presented by The Paul and Betty McDonald Foundation, CATS has entertained residents and guests at The Glen with various programs since 2017.

This season, we have welcomed the Shreveport Opera XPress, Twin Blends, the Northwest Louisiana Master Gardeners, and music historian Winston Hall.

Join us August 19 for Astronomy 101 and in September for our finale with members of the Shreveport Symphony. For more information about CATS, visit www.theglen.org/cats.

warm hearts this way

The Glen relies on your support to continue its mission of enriching the lives of seniors through housing, health care and services. We appreciate your contribution.

Name: _____

Address: _____

Employee Benefit Fund General Fund Future Growth

My gift is in: memory of: _____

honor of: _____

Please send acknowledgement to : _____

Address: _____

*All gifts are promptly acknowledged and tax deductible.
Send to: The Glen, 403 E. Flournoy Lucas Road, Shreveport, LA 71115*

Give online at theglen.org/donate

The Glen: 'Best of 318'

The Glen is proud to have been recognized as part of the 318 Forum's 2025 'Best of 318' awards, in both the Assisted Living and Retirement Living categories.

This distinction reflects our unwavering commitment to providing exceptional care and services. We are deeply honored to be acknowledged by our community and remain dedicated to creating a welcoming and supportive environment for all who call The Glen home.



Linda Plunkett takes in the outdoor breeze on the patio at Village Health Care.



Faye and Charles Burlison enjoy a meal in the Stiles dining room.

CONNECT WITH US!



THE GLEN'S COMMUNITIES & SERVICES

INDEPENDENT LIVING

Redbrook at The Glen
Shreveport, Louisiana | 318.213.3555

ASSISTED LIVING

The Stiles Apartments (Level 4, 24/7 Nursing Staff)
Shreveport, Louisiana | 318.797.6810

The Cottages (Specializing in Memory Care)
Shreveport, Louisiana | 318.798.3500

SKILLED NURSING CARE *Includes Short-term Rehabilitation and Memory Care*

Village Health Care
Shreveport, Louisiana | 318.213.3500

CALL 318.798.3500 | EMAIL INFO@THEGLEN.ORG