



November 15, 2023

As we look back over the last 125 years, we are immensely grateful for the community support that has allowed us to sustain our mission of enriching the lives of older people through housing, healthcare, and services. It has been an absolute honor to serve every single one of the thousands of residents who have come through our doors. What began as a home for elderly, homeless women has since evolved into a vibrant community that all seniors can call home with a full continuum of care, including independent living, assisted living, skilled nursing, and memory care.

Like so many non-profit organizations, The Glen has faced numerous challenges over the last few years. Pandemic-related limitations, rising costs due to inflation, and a shortage of qualified workers have all impacted many areas of our campus. Village Health Care, our skilled nursing facility, has been impacted the most. This is especially disheartening as these residents represent those in need of the highest level of care on our campus. For most individuals being served in Village Health Care, this marks their final change of address—the last place they will call home.

Many of the residents in Village Health Care have experienced unforeseen, life-changing events that have left them unable to return home after being discharged from the hospital. We strive to provide each individual with the best care possible in a warm and supportive environment. Our approach is centered around prioritizing privacy, dignity, and independence by allowing residents to maintain as much control as possible over their daily schedules and preferences.

Village Health Care is uniquely organized into five households and includes residents in need of skilled nursing, short-term rehabilitation, and memory care. During the pandemic, the fluctuating number of residents and staff led us to make the tough but necessary decision to consolidate households. This step allowed us to continue providing the utmost quality of care to residents during a tumultuous time. As the world continues to return to normal, the need for us to increase our capacity is greater than ever. We are ready to not only reopen the remainder of Village Health Care but also to dedicate additional rooms to support the growing demand for memory care.

Before we can reopen the remaining households in Village Health Care, there is a great deal of maintenance required, including fresh paint and furniture. We have decided to proceed with these updates, trusting that you, our community donors, will join us by providing the same unwavering support that has sustained The Glen for 125 years.

We look forward to being able to welcome those in need of our services and appreciate your support of our mission. On behalf of the Board of Directors and The Glen community, we thank you for your consideration and wish you a peaceful holiday season.

Warmly,

*Debra Williams*      *Marla Simmons*

Debra Williams  
President & CEO

Marla Simmons  
Chair of the Board

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### Support your community this season with Holiday Honorariums and Memorials

We invite you to remember your friends and loved ones during this holiday season with a holiday honorarium or memorial to The Glen. All gifts will be acknowledged with a holiday card. Please make your check payable to The Glen and use the enclosed reply envelope to mail your check.

*The Glen Retirement System is a 501(c)3 non-profit organization. All gifts are tax deductible.*

**DONATE ONLINE BY VISITING [theglen.org/giving](http://theglen.org/giving) OR by scanning the QR CODE with your smartphone.**



Enclosed donation amount:

\$100     \$500     \$1,000    OTHER \_\_\_\_\_

Name \_\_\_\_\_ Phone Number \_\_\_\_\_

Address \_\_\_\_\_

*Please see the reverse for holiday acknowledgments.*



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2023-2024

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## THANK YOU

Your generous community support has allowed us to sustain our mission of enriching the lives of older people through housing, healthcare, and services for the last 125 years.

We are especially grateful for your consideration in supporting our current need to reopen the area of Village Health Care, which was closed during the COVID-19 Pandemic.

WITH YOUR HELP, WE WILL BE ABLE TO REOPEN SPACES TO PROVIDE CARE FOR AN ADDITIONAL 21 RESIDENTS.

## COST PER ROOM TO UPDATE:

Furnishings - \$8,000

Paint - \$1,500

Accessories - \$500

**Total cost estimate:  
\$10,000 per room**



Please send a holiday acknowledgment to the following:

HONORARIUM

MEMORIAL

NAME

Acknowledgments to be sent to:  
Name, Street Address, City, State, Zip Code




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If additional acknowledgments are needed, please enclose a list with your reply.