

THE GLEN *Views*

FALL 2023



SERVING THE COMMUNITY

The Glen: A Legacy
of Purpose
Pages 4-5

Historical Timeline
1898-2023
Pages 6-7

Heartwarmers
Pages 10-11

2023 Locals Love Us

2023-2024

Board of Directors

OFFICERS

Marla Simmons

Chair of The Board

Marti Westmoreland

First Vice Chair

Mike Whittenbarger

Second Vice Chair

Marissa Hill

Secretary

Barbara Terry

Treasurer

DIRECTORS

Gayle Flowers, Ed.D.

Jeanne Fuller

Sandra McCalla, Ed.D.

Cheryl McGowen

Allison Washington

JoAnn Williams



Thank you to Shreveport-Bossier Area Locals Love Us for recognizing The Glen in the categories of assisted living, retirement living, and skilled nursing this year. As we celebrate our 125th anniversary, it remains a privilege to serve the local community!



Members of the 2023-2024 The Glen Board of Directors are pictured from left to right: Mike Whittenbarger, Sandra McCalla, Barbara Terry, Marla Simmons, Gayle Flowers, Jeanne Fuller, Marti Westmoreland, JoAnn Williams, and Cheryl McGowen.

CONTENTS

- 3.....A Message From the President & CEO
- 2,4-7..... News
- 8-9..... Living
- 10-11..... Heartwarmers



Debra Williams
President & CEO

a message

We do good work! And, we have done so for 125 years. I witness it every day. More than 200 individuals coming together to serve those that choose to reside at The Glen. It is in the encouraging word, the pleasant smile, the helping hand, the genuine response to a concern.

When I interviewed for the position of chief financial officer nearly twenty-two years ago, I was gifted a 100-year history book of The Glen. I went home and read the book from cover to cover that evening. I was amazed at the perseverance of individuals and the support of the community that has made it possible for the organization to continue to be relevant through the years. I also gained respect for those that came before me and had to make many tough decisions in an uncertain age. A simple purpose — to care for the elderly homeless — has become much more complex as society has changed.

In the next few pages, you will be able to review our history. You, too, will see how the world has progressed. The federal laws that were enacted such as the Social Security Act of 1935, the Fair Labor Standards Act in 1938, the recent Affordable Care Act of 2010, as well as the evolvement of regulations for standards of elderly care, all transformed the way society views The Glen and our work over the last century. Through all of the changes, our mission has never wavered. We remain resident-focused and strive to serve in a person-centered environment.

The support of the community has always been and continues to be vitally important to The Glen and the residents it serves. If you value having a local non-profit retirement community in Shreveport-Bossier, I ask that you consider making a year-end gift to support The Glen and its mission.

MISSION

To enrich the lives of older people through housing, health care, and services. This mission is accomplished by a dedicated community of volunteers and compassionate professionals with commitment, vision, and leadership.

A legacy of service;



With a history of 125 years, it's only natural that The Glen has gone through a few name and location changes over the decades.

One thing that's remained the same, no matter our name and no matter our location, is the sustained mission to serve the community by providing housing, healthcare and services to older adults.

It all began with the dream of one woman. According to oral tradition, around 1890 Mary Files, operator of a millinery in Shreveport, became aware of an older, blind English woman who was living in deplorable conditions on the banks of the Red River.

Wanting to help, Mary rented a small house for the woman to live, and soon after, the home grew to welcome four or five more homeless women.

The combination of Mary's mission and the support from the community led to a bigger dream that would eventually become what is now known as The Glen.

When Mary died in 1895, she left a will that provided an endowment of \$25,000 for the formal establishment of a home that would be able to help even more people. Three years after Miss Files' death, with ongoing support and direction from her sisters and the Home Charitable Association, the Home for the Homeless was incorporated. A charter was signed November 28, 1898.

At first, only women lived at the Home for the Homeless's main location, but the opportunity to grow and serve more people was embraced when, in 1916, a home for men was built next door to the women's home. The name of the organization was soon changed to the Home for the Aged, and applications to live there increased dramatically throughout the 1920s as the community learned more about the services we provided for older adults. By the end of the 1930s, the women's and men's homes had space for 41 residents, and those residents ranged in age from 65 to 85.

125 years of purpose

In 1956, the Home for the Homeless moved to a new location on Glen Oaks Place, featuring two wings with 20 private rooms. Residence requirements in 1956 mandated that applicants were homeless, 65 years or older, and had lived in Caddo Parish for at least five years.

In 1965, it was required by the state that nursing care be provided 24 hours a day and the Home begin to chart medications, blood pressure, and medical problems for each resident, in line with hospital practice.

The late 70s brought about a new vision to transform the image of the Home and revitalize the interior of the building. The name of the Home for the Aged was changed to Glen Oaks Home, after its street location.

As we changed over the years, so did the constantly evolving standards for long-term care facilities that helped shape our organization's mission and focus. In 1972, new state laws mandated that all nursing homes hire an activity coordinator to organize social activities for residents. These opportunities included exercise classes, movies, cookouts, games and more.

Construction was completed on an expansion of Glen Oaks in 1977, and by the time the dedication was held in August of that year, there were 60 total residents.

Even with the new wing, there still wasn't enough room for all of the potential residents who wanted to live at Glen Oaks Home, so scouting began for a larger site where we could offer a place to live for even more people.

As The Glen evolved through changing industry standards, it grew its occupancy and broke ground in 1984 at a new location on East Flournoy Lucas Road. Once again, expansion called for a new corporate name, and The Glen Retirement System was chosen to represent the growth.

Opening in 1986, The Glen's new main location was called Glen Retirement Village and would house older adults who desired independent living, personal care, or skilled nursing care. When Glen Retirement Village opened, we offered a 126-bed nursing center and 25 independent living apartments. Over the course of the next five to six years, another 78 apartments were constructed and given the name "Stiles Apartments," in memory of Annie Lowe Stiles.

In the fall of 2006, The Glen celebrated the grand opening of The Cottages Memory Care, an innovative approach to providing assisted living services for those living with Alzheimer's and other memory loss-related diseases. Following the opening of The Cottages, renovations to Village Health Care began in 2008 transitioning away from a medical, institutional model of elder care to one that is person-centered with familiar living spaces more similar to home.

Our latest expansion has taken place in just the last few years with the 2021 opening of Redbrook, featuring 60 new independent living residences across three stories. Wellness remains a key focus at The Glen, and Redbrook features state-of-the-art amenities including an indoor heated swimming pool and a fitness center with HUR Smart Touch technology.

From providing a home for one woman, to providing an entire Life Plan Community with multiple levels of services at a single location for hundreds of residents – this is the fruit of 125 years of diligent work and vision from The Glen's Board of Directors, leadership, and our local community that has supported it at every turn.

From the 1890s to present:

1890-1898



Mary Files

According to oral tradition, around 1890 Mary Files became aware of an old, blind English woman who was living in deplorable conditions on the banks of the Red River. Ms. Files rented a small house for the woman to live, and the home grew to include four or five more homeless women. Thus, a dream of a home for the homeless took shape. Ms. Files died in 1895, leaving a will that provided an endowment of \$25,000 for the formal establishment of a home.

Three years after Ms. Files' death, with ongoing support and direction from her sisters, the Home was incorporated and given its official name of Home for the Homeless. A charter was signed November 28, 1898.



1954

Construction began on the new Home for the Aged facility at 1524 Glen Oaks Place. The new residence was an H-shape design with the living room-dining area in the center, connecting between the men's and women's wings. The new Glen Oaks location opened in 1955 with a dedication on March 18, 1956, with space for 40 residents. The Home for the Aged became "Glen Oaks Home" in 1977. Though the name changed, our purpose remained the same - "to care for the indigent, aged and infirm."

1907

A new Home for the Homeless was dedicated at 228 Jordan Street in June 1907. In 1916 the men's home was built next to the woman's home on Jordan Street, and its name was changed to Home for the Aged. Applications to live at the Home increased dramatically throughout the 1920s as the community learned more about the services provided for older adults.



Once the board collected sufficient funds, it purchased a house located at 227 Logan Street for \$1,150. Homeless women resided at this address until March 25, 1905, when the house was destroyed by fire.



1898-1905

A brief timeline of The Glen

1984



Due to business expansion around the Glen Oaks Home location, growing in place was a challenge and the decision was made to look for a new site. On May 3, 1984, a ceremony was held marking the beginning of construction at 403 East Flournoy Lucas Road. In August 1984, the corporate name of the institution changed to The Glen Retirement System. The Glen Oaks facility continued to operate under the umbrella of The Glen until 2006. The campus constructed in this location has evolved in 2023 to include Redbrook Independent Living, Stiles Apartments, Village Health Care, and Cottages Memory Care.

2021



The Glen's latest expansion was the 2021 opening of Redbrook, featuring 60 new Independent Living residences across three stories. Redbrook also features state-of-the-art wellness amenities including an indoor heated swimming pool and a fitness center featuring HUR Smart Touch technology.

2006



The Glen celebrated the grand opening of The Cottages Memory Care in the fall of 2006, adjacent to the other areas of our Life Plan Community on East Flournoy Lucas Road. The Cottages continues to provide an assisted living environment for those living with memory loss.

1995



The groundbreaking for Glenview Gardens, an independent housing community for older adults in South Bossier, was held in October 1995, and its grand opening took place Nov. 10, 1996. The Glen oversaw the operations of Glenview Gardens until 2014.



The Glen's Fall Festival featured costumes, carnival food, entertainment from Ukelele Gumbo, and lots of smiles. Clockwise from top left: Melton Sharp donned a cowboy hat; nursing staff members won the employee costume competition with their take on "Hocus Pocus"; Rita Gleason represented San Francisco; Frances Terrell had a pretty purple witch hat; Diane Collins decorated Halloween cookies.



Clockwise from top left: Jeanette McDonald, Jack McCarty, and Ronnie Crawford played during the "chili bar" at the Crossings Cafe; Pede Adams wins playing Bingo with other Stiles Apartments residents in the Harrell Library; Residents and staff members wore pink and wrote the names of loved ones to wear on their backs as they took part in a Breast Cancer Awareness Month walk around The Glen's campus.

heartwarmers

*The Glen gratefully acknowledges the following
for their generous financial support:*

JUNE 16, 2023 - OCTOBER 31, 2023

HONORARIUMS

Mrs. Dorothy Ruesch

MEMORIALS

Mr. Jack Lamb

The Catherine and James
Lusk Fund

Dr. and Mrs. L. Keith

Mason

Mr. and Mrs. George
McGovern, III

Mrs. Cheryl McGowen

Mrs. Mona Turnham

Dr. and Mrs. Edwin

Westmoreland

GIFTS

Mrs. Barbara Gramling

Mrs. Marilyn Horton

Mrs. Betsy Peatross

Mr. and Mrs. Ivan Smith

Mrs. Pat Whittington





Stiles residents put together a puzzle in the Bridge Room.



Karen Ford and Frances Terrill enjoy some Halloween treats prepared by Chef John in the Stiles Dining Room.

warm hearts this way

The Glen relies on your support to continue its mission of enriching the lives of seniors through housing, health care and services. We appreciate your contribution.

Name: _____

Address: _____

- Employee Benefit Fund Undesignated Fund
- Community Services Future Growth

My gift is in: memory of: _____

honor of: _____

Please send acknowledgement to : _____

Address: _____

All gifts are promptly acknowledged and tax deductible.
Send to: The Glen, 403 E. Flournoy Lucas Road, Shreveport, LA 71115

Give online at theglen.org/donate

403 East Flourney Lucas Road
Shreveport, LA 71115
(318) 798-3500

ADDRESS SERVICE REQUESTED



Members of the Shreveport Symphony performed at The Glen to close out the 2023 CATS season presented by The Paul and Betty McDonald Foundation.

The Glen's Chef John Salmon chatted with Stiles residents as he showed them how to make Halloween-themed treats.

CONNECT WITH US!    

THE GLEN'S COMMUNITIES & SERVICES

INDEPENDENT LIVING

Redbrook at The Glen
Shreveport, Louisiana | 318.213.3555

ASSISTED LIVING

The Stiles Apartments (Level 4, 24/7 Nursing Staff)
Shreveport, Louisiana | 318.797.6810

The Cottages (Specializing in Memory Care)
Shreveport, Louisiana | 318.798.3500

SKILLED NURSING CARE *Includes Short-term Rehabilitation and Memory Care*

Village Health Care
Shreveport, Louisiana | 318.213.3500

CALL 318.798.3500 | EMAIL INFO@THEGLEN.ORG