



November 28, 2022

RE: COVID-19 Update Glen Communications

Dear Residents and Family Members,

We are informing you of an update on The Glen's COVID-19 community status. The Glen learned of three staff members in Village Health Care that have all tested positive for coronavirus. One of the staff members works in Iris House, one works in Pelican and Cypress Houses, and one has had no resident contact. In addition, a resident in Pelican House in Village Health Care has also tested positive for coronavirus. The staff members are being quarantined off campus, and the resident is being quarantined to an isolated unit in Village Health Care.

Visitors who have had close contact exposure to a person with COVID-19 in the past 14 days or guests with symptoms of COVID-19 should not visit until they have completed a quarantine period of a minimum of 10 days from exposure or onset of symptoms. The Glen is continuing to mitigate the risks of COVID-19 by performing these tasks:

- CDC recommended screening of all who enter.
- Universal use of face masks for all personnel and other PPE as required in Village Health Care and Stiles Apartments.
- Ongoing environmental sanitation with EPA approved disinfectants.
- Use of recommended testing and isolation protocols upon close contact exposure in the last 14 days.
- COVID-19 positive residents are isolated following CDC guidance.
- Quarantine of COVID-19 positive staff to home.

The Glen's COVID-19 communications and updates are posted on our website at theglen.org/resources-for-the-coronavirus. For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams
President and CEO