



January 9, 2022

**RE: COVID-19 Update Glen Communications**

Dear Residents and Family Members,

We are informing you of an update on The Glen's COVID-19 community status. The Glen learned of two residents in The Stiles Apartments who have tested positive for coronavirus. Both residents are quarantined to their apartment.

Guests are required to wear masks at all times in the facility and are strongly encouraged to wear a mask for the duration of the visit to the resident's apartment. We encourage all visitors to follow the infection control procedures outlined in the guidelines and delay your visit during high community transmission.

Visitors who have had close contact exposure to a person with COVID-19 in the past 14 days or guests with symptoms of COVID-19 should not visit until they have completed a quarantine period of a minimum of 10 days from exposure or onset of symptoms. The Glen is continuing to mitigate the risks of COVID-19 by performing these tasks:

- CDC recommended screening of all who enter.
- Universal use of face masks for all personnel and other PPE as required.
- Ongoing environmental sanitation with EPA approved disinfectants.
- Use of recommended testing and isolation protocols upon close contact exposure in the last 14 days.
- COVID-19 positive residents are isolated following CDC guidance.
- Quarantine of COVID-19 positive staff to home.

The Glen's COVID-19 communications and updates are posted on our website at [theglen.org/resources-for-the-coronavirus](https://theglen.org/resources-for-the-coronavirus). For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams  
President and CEO