



January 26, 2022

**RE: COVID-19 Update Glen Communications**

Dear Residents and Family Members,

We are informing you of an update on The Glen's COVID-19 community status. The Glen learned of three staff members and five residents who have tested positive for coronavirus. Three of the residents reside in Pelican House and one resident resides in Cypress House in Village Health Care. The four residents are receiving care in an isolated area in Village Health Care. The fifth resident resides in Redbrook and is quarantined to their residence. The first staff member works in administration at Village Health Care, the second works in Pelican House and the third staff member works in Iris House in Village Health Care. All staff members are quarantined off campus.

All households of Village Health Care are currently following quarantine procedures. Visitation is not restricted. Guests are required to wear masks at all times in the facility and are strongly encouraged to wear a mask for the duration of the visit to the resident's room. Visitation guidelines are located at the screening desk at the entrance to the facility. We are experiencing positive cases in vaccinated residents and employees, positive cases in persons who have had the booster, and positive cases in unvaccinated persons. We encourage all visitors to follow the infection control procedures outlined in the guidelines and delay your visit during high community transmission.

Visitors who have had close contact exposure to a person with COVID-19 in the past 14 days or guests with symptoms of COVID-19 should not visit until they have completed a quarantine period of a minimum of 10 days from exposure or onset of symptoms. The Glen is continuing to mitigate the risks of COVID-19 by performing these tasks:

- CDC recommended screening of all who enter.
- Universal use of face masks for all personnel and other PPE as required.
- Ongoing environmental sanitation with EPA approved disinfectants.
- Use of recommended testing and isolation protocols upon close contact exposure in the last 14 days.
- COVID-19 positive residents are isolated following CDC guidance.
- Quarantine of COVID-19 positive staff to home.

The Glen's COVID-19 communications and updates are posted on our website at [theglen.org/resources-for-the-coronavirus](https://theglen.org/resources-for-the-coronavirus). For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Delbra Williams".

Debra Williams  
President and CEO