



December 27, 2021

RE: COVID-19 Update Glen Communications

Dear Residents and Family Members,

We are informing you of an update on The Glen's COVID-19 community status. The Glen learned of a staff member at The Stiles Apartments who has tested positive for coronavirus. The staff member has been quarantined off campus. In addition, the positivity rate for the surrounding parishes is **extremely high**. Therefore, we will be taking further steps to do our part to address the current surge in cases.

The following are temporary steps we are taking in our community:

- All residents will have a rapid test performed today, December 27, 2021, to develop a baseline.
- All activities and communal dining will be suspended for a 14-day period ending January 9, 2022.
- Residents will not be allowed in the common areas unless they are leaving the premises or doing laundry. In order to socially distance, there should be no more than two people in the laundry area at a time.
- Housekeeping and laundry services will be provided by employees using appropriate protective equipment.
- The beauty shop will be open, but with limited appointments due to socially distancing.
- Visitation will be allowed by accessing resident outside entry or through the Stiles Entrance for appropriate screening. Visitors will be asked to go directly to resident's apartment.
- Masks **must be worn** at all times when out of the apartment or during visitation if you are unable to socially distance.

The Glen is continuing to mitigate the risks of COVID-19 by performing these tasks:

- CDC recommended screening of all who enter.
- Universal use of face masks for all personnel and other PPE as required.
- Ongoing environmental sanitation with EPA approved disinfectants.
- Use of recommended testing and isolation protocols upon close contact exposure in the last 14 days.
- COVID-19 positive residents are isolated following CDC guidance.
- Quarantine of COVID-19 positive staff to home.

The Glen's COVID-19 communications and updates are posted on our website at theglen.org/resources-for-the-coronavirus. For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in black ink that reads "Debra Williams". The signature is written in a cursive, flowing style.

Debra Williams

President and CEO