



September 12, 2021

RE: COVID-19 Update Glen Communications

Dear Residents and Family Members,

We are informing you of an update on The Glen's COVID-19 community status. The Glen learned of a resident at The Stiles Apartments who has tested positive for coronavirus. The resident is in an isolated area on campus.

The Glen is continuing to mitigate the risks of COVID-19 by performing these tasks:

- Visitors to the inside must be able to continuously wear a face mask.
- CDC recommended screening of all who enter.
- Universal use of face masks for all personnel and other PPE as required.
- Ongoing environmental sanitation with EPA approved disinfectants.
- Use of recommended testing and isolation protocols upon close contact exposure in the last 14 days.
- COVID-19 positive residents are isolated following CDC guidance.
- Quarantine of COVID-19 positive staff to home.

We encourage you to follow COVID safety precautions, when visiting with your loved one off campus. The Glen's COVID-19 communications and updates are posted on our website at theglen.org/resources-for-the-coronavirus. For additional questions, contact The Glen at 318- 798-3500.

Sincerely,

A handwritten signature in black ink that reads "Debra Williams". The signature is written in a cursive, flowing style.

Debra Williams
President and CEO