



August 8, 2021

RE: COVID-19 Update Glen Communications

Dear Residents and Family Members,

We are informing you of an update on The Glen's COVID-19 community status. The Glen learned of four staff members at Village Health Care who have all tested positive for coronavirus. All staff members have been quarantined off campus. **Inside visitation is restricted effective immediately for outbreak testing. Contact the facility for appointments for window visits, virtual visits, or outside visitation.**

The Glen is continuing to mitigate the risks of COVID-19 by performing these tasks:

- Visitors are limited to 2 guests per appointment following guidance from the Centers for Medicare Services and Louisiana Department of Health. Visitors to the inside must be able to continuously wear a face mask.
- All visitations must be scheduled.
- Weather permitting, outdoor visitation remains the preferred method. Alternate arrangements can be made for virtual visitation through Facetime or window visits.
- CDC recommended screening of all who enter.
- Restriction of inside visitation during facility outbreak testing.
- Universal use of face masks for all personnel and other PPE as required.
- Ongoing environmental sanitation with EPA approved disinfectants.
- Surveillance testing weekly following LDH guidance.
- Use of recommended testing and isolation protocols upon close contact exposure in the last 14 days.
- COVID-19 positive residents are isolated following CDC guidance.
- Quarantine of COVID-19 positive staff to home.

The Glen's COVID-19 communications and updates are posted on our website at [theglen.org/resources-for-the-coronavirus](http://theglen.org/resources-for-the-coronavirus). For additional questions, contact The Glen at 318- 798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams  
President and CEO