



August 5, 2021

RE: COVID-19 Update Glen Communications

Dear Residents and Family Members,

We are informing you of an update on The Glen's COVID-19 community status. The Glen learned of a resident at Village Health Care who has tested positive for coronavirus. The resident, who resides in Iris House, is receiving care on campus in an isolated area. **Inside visitation is restricted for outbreak testing. Contact the facility for appointments for window visits, virtual visits, or outside visitation.**

The Glen is continuing to mitigate the risks of COVID-19 by performing these tasks:

- **Visitors are limited to 2 guests per appointment following guidance from the Centers for Medicare Services and Louisiana Department of Health. Visitors to the inside must be able to continuously wear a face mask.**
- **All visitations must be scheduled.**
- **Weather permitting, outdoor visitation remains the preferred method.** Alternate arrangements can be made for virtual visitation through Facetime or window visits.
- CDC recommended screening of all who enter.
- Restriction of inside visitation during facility outbreak testing.
- Universal use of face masks for all personnel and other PPE as required.
- Ongoing environmental sanitation with EPA approved disinfectants.
- Surveillance testing weekly following LDH guidance.
- Use of recommended testing and isolation protocols upon close contact exposure in the last 14 days.
- COVID-19 positive residents are isolated following CDC guidance.
- Quarantine of COVID-19 positive staff to home.

The Glen's COVID-19 communications and updates are posted on our website at **theglen.org/resources-for-the-coronavirus**. For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams
President and CEO