



August 10, 2021

RE: COVID-19 Update Glen Communications

Dear Residents and Family Members,

We are informing you of an update on The Glen's COVID-19 community status. The Glen learned of two residents and a staff member at Village Health Care who have each tested positive for coronavirus. The residents, who reside in Pelican House, are receiving care on campus in an isolated area. The staff member, who works as a certified nursing assistant in Pelican House, has been quarantined off campus. **Inside visitation is restricted for outbreak testing. Contact the facility for appointments for window visits, virtual visits, or outside visitation.**

The Glen is continuing to mitigate the risks of COVID-19 by performing these tasks:

- **Visitors are limited to 2 guests per appointment following guidance from the Centers for Medicare Services and Louisiana Department of Health. Visitors to the inside must be able to continuously wear a face mask.**
- **All visitations must be scheduled.**
- **Weather permitting, outdoor visitation remains the preferred method.** Alternate arrangements can be made for virtual visitation through Facetime or window visits.
- CDC recommended screening of all who enter.
- Restriction of inside visitation during facility outbreak testing.
- Universal use of face masks for all personnel and other PPE as required.
- Ongoing environmental sanitation with EPA approved disinfectants.
- Surveillance testing weekly following LDH guidance.
- Use of recommended testing and isolation protocols upon close contact exposure in the last 14 days.
- COVID-19 positive residents are isolated following CDC guidance.
- Quarantine of COVID-19 positive staff to home.

The Glen's COVID-19 communications and updates are posted on our website at theglen.org/resources-for-the-coronavirus. For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams
President and CEO