



July 28, 2021

RE: COVID-19 Update Glen Communications

Dear Residents and Family Members,

We are informing you of an update on The Glen's COVID-19 community status. The Glen learned of a staff member in Pelican House at Village Health Care who has tested positive for coronavirus. The staff member works as a certified nursing assistant and has quarantined off campus.

The Glen is continuing to mitigate the risks of COVID-19 by performing these tasks:

- **Visitors are limited to 2 guests per appointment following guidance from the Centers for Medicare Services and Louisiana Department of Health. Visitors to the inside must be able to continuously wear a face mask.**
- **All visitations must be scheduled.**
- **Weather permitting, outdoor visitation remains the preferred method.** Alternate arrangements can be made for virtual visitation through Facetime or window visits.
- CDC recommended screening of all who enter.
- Restriction of inside visitation during facility outbreak testing.
- Universal use of face masks for all personnel and other PPE as required.
- Ongoing environmental sanitation with EPA approved disinfectants.
- Surveillance testing weekly following LDH guidance.
- Use of recommended testing and isolation protocols upon close contact exposure in the last 14 days.
- COVID-19 positive residents are isolated following CDC guidance.
- Quarantine of COVID-19 positive staff to home.

The Glen's COVID-19 communications and updates are posted on our website at theglen.org/resources-for-the-coronavirus. For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in black ink that reads "Debra Williams". The signature is written in a cursive, flowing style.

Debra Williams
President and CEO