



December 30, 2020

RE: COVID-19 Update Glen Communications

Dear Residents and Family Members,

We are informing you of an update on The Glen's COVID-19 community status. The Glen learned yesterday, December 29, of two staff members and a resident (in Cypress House at Village Health Care) who each have tested positive for coronavirus. The first staff member is a receptionist at The Stiles Apartments and the second is a certified nursing assistant in Magnolia House at Village Health Care. Both staff members have been quarantined off campus.

The Glen is continuing to mitigate the risks of COVID-19 by performing these tasks:

- CDC recommended screening of all who enter
- Restriction of inside visitation during facility outbreak testing
- Universal use of face masks for all personnel
- Ongoing environmental sanitation with EPA approved disinfectants
- Ongoing surveillance testing of residents and staff members in Village Health Care and The Cottages.
- Use of recommended isolation protocols in the Village Health Care with exposure to a positive resident or staff member in the last 14 days
- COVID-19 positive residents are being isolated at Village Health Care in a designated COVID isolation area
- Quarantine of COVID-19 positive staff to home.

The Glen's COVID-19 communications and updates are posted on our website at theglen.org/resources-for-the-coronavirus. For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams
President and CEO