



December 11, 2020

RE: COVID-19 Update Glen Communications

Dear Residents and Family Members,

We are informing you of an update on The Glen's COVID-19 community status. The Glen learned of three staff members and a resident who have all tested positive for coronavirus. The first staff member works as a certified nursing assistant in Iris House. The second staff member works as a certified nursing assistant in The Stiles Apartments. The third staff member works as a nurse in The Cottages and The Stiles Apartments. The resident was a resident in Cypress House at Village Health Care and has been admitted to the hospital. All positive staff members have been quarantined off campus.

The Glen is continuing to mitigate the risks of COVID-19 by performing these tasks:

- CDC recommended screening of all who enter
- Restriction of inside visitation during facility outbreak testing
- Universal use of face masks for all personnel
- Ongoing environmental sanitation with EPA approved disinfectants
- Ongoing surveillance testing of residents and staff members in Village Health Care and The Cottages.
- Use of recommended isolation protocols in the Village Health Care with exposure to a positive resident or staff member in the last 14 days
- COVID-19 positive residents are transferred from the facility to an acute care location for isolation.
- Quarantine of COVID-19 positive staff to home.

The Glen's COVID-19 communications and updates are posted on our website at **theglen.org/resources-for-the-coronavirus**. For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams
President and CEO

