



November 10, 2020

**RE: COVID-19 Update Glen Communications**

Dear Residents and Family Members,

We are informing you of an update on The Glen's COVID-19 community status. The Glen learned yesterday, November 9, of one resident and today, November 10, one staff member in Village Health Care who have both tested positive for coronavirus. The resident, in Cypress House, is being treated at a hospital off campus. The staff member, who worked in housekeeping, has been quarantined off campus.

The Glen is continuing to mitigate the risks of COVID-19 by performing these tasks:

- CDC recommended screening of all who enter
- Restriction of inside visitation during facility outbreak testing
- Universal use of face masks for all personnel
- Ongoing environmental sanitation with EPA approved disinfectants
- Ongoing surveillance testing of residents and staff members in Village Health Care
- Use of recommended isolation protocols in Village Health Care households with exposure to a positive resident or staff member in the last 14 days
- COVID-19 positive residents are transferred from the facility to an acute care location for isolation.
- Quarantine of COVID-19 positive staff to home

The Glen's COVID-19 communications and updates are posted on our website at **[theglen.org/resources-for-the-coronavirus](http://theglen.org/resources-for-the-coronavirus)**. For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams  
President and CEO