



September 30, 2020

**RE: COVID-19 Update Glen Communications**

Dear Residents and Family Members,

We are informing you of an update on The Glen's COVID-19 community status. The Glen learned today, September 30, of a resident and a staff member, both in River House in Village Health Care, and a contracted lab technician each tested positive for coronavirus. The resident has been admitted to the hospital. The staff member, a certified nursing assistant, and the contracted worker have been quarantined off campus.

The Glen is continuing to mitigate the risks of COVID-19 by performing these tasks:

- CDC recommended screening of all who enter
- Restriction of inside visitation during facility outbreak testing
- Universal use of face masks for all personnel
- Ongoing environmental sanitation with EPA approved disinfectants
- Ongoing surveillance testing of residents and staff members in Village Health Care
- Use of recommended isolation protocols in Village Health Care households with exposure to a positive resident or staff member in the last 14 days
- COVID-19 positive residents are transferred from the facility to an acute care location for isolation.
- Quarantine of COVID-19 positive staff to home

The Glen's COVID-19 communications and updates are posted on our website at **[theglen.org/resources-for-the-coronavirus](http://theglen.org/resources-for-the-coronavirus)**. For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams  
President and CEO