



September 17, 2020

RE: COVID-19 Update Glen Communications

Dear Residents and Family Members,

We are informing you of an update on The Glen's COVID-19 community status. The Glen learned yesterday, September 16, of a resident in Cypress House and a certified nursing assistant in Village Health Care who both tested positive for coronavirus. The resident has been admitted to the hospital. The staff member, who works in both River and Cypress houses, has been quarantined off campus.

The Glen is continuing to mitigate the risks of COVID-19 by performing these tasks:

- CDC recommended screening of all who enter
- Continuation of visitor restriction
- Universal use of face masks for all personnel
- Ongoing environmental sanitation with EPA approved disinfectants
- Ongoing surveillance testing of residents and staff members in Village Health Care
- Use of recommended isolation protocols in Village Health Care households with exposure to a positive resident or staff member in the last 14 days
- Relocation of COVID-19 positive residents to the isolation unit within Village Health Care
- Quarantine of COVID-19 positive staff to home

The Glen's COVID-19 communications and updates are posted on our website at **theglen.org/resources-for-the-coronavirus**. For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams
President and CEO