



September 25, 2020

RE: COVID-19 Update Glen Communications

Dear Residents and Family Members,

We are informing you of an update on The Glen's COVID-19 community status. The Glen learned today, September 25, of a resident who lives at The Cottages Memory Care who tested positive for coronavirus. The resident is receiving care off campus at a skilled nursing facility.

The Glen is continuing to mitigate the risks of COVID-19 by performing these tasks:

- CDC recommended screening of all who enter
- Continuation of visitor restriction
- Universal use of face masks for all personnel
- Ongoing environmental sanitation with EPA approved disinfectants
- Ongoing surveillance testing of staff members in The Cottages and Village Health Care
- Use of recommended isolation protocols in areas with exposure to a positive resident or staff member in the last 14 days
- Quarantine of COVID-19 positive staff to home

The Glen's COVID-19 communications and updates are posted on our website at **theglen.org/resources-for-the-coronavirus**. For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in black ink that reads "Debra Williams". The signature is written in a cursive, flowing style.

Debra Williams
President and CEO