



September 23, 2020

RE: COVID-19 Update Glen Communications

Dear Residents and Family Members,

We are informing you of an update on The Glen's COVID-19 community status. The Glen learned yesterday, September 22, of a certified nursing assistant in The Cottages Memory Care who tested positive for coronavirus. The staff member has been quarantined off campus.

The Glen is continuing to mitigate the risks of COVID-19 by performing these tasks:

- CDC recommended screening of all who enter
- Continuation of visitor restriction
- Universal use of face masks for all personnel
- Ongoing environmental sanitation with EPA approved disinfectants
- Ongoing surveillance testing of staff members in The Cottages and Village Health Care
- Use of recommended isolation protocols in areas with exposure to a positive resident or staff member in the last 14 days
- Quarantine of COVID-19 positive staff to home

The Glen's COVID-19 communications and updates are posted on our website at theglen.org/resources-for-the-coronavirus. For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams
President and CEO