



July 30, 2020

RE: COVID-19 Update Glen Communications

Dear Residents and Family Members,

We are informing you of an update on The Glen's COVID-19 community status. The Glen learned yesterday, July 29, of five staff members and one resident all in The Cottages Memory Care who tested positive for coronavirus. Today, July 30, The Glen received results from surveillance testing of residents and staff members. Results discovered nine residents at The Cottages with positive cases of coronavirus. All staff members have been quarantined off campus.

The Glen is continuing to mitigate the risks of COVID-19 by performing these tasks:

- CDC recommended screening of all who enter
- Continuation of visitor restriction
- Universal use of face masks for all personnel
- Ongoing environmental sanitation with EPA approved disinfectants
- Ongoing surveillance testing of residents and staff members in Village Health Care and The Cottages
- Use of recommended isolation protocols in households with exposure to a positive resident or staff member in the last 14 days
- Quarantine of COVID-19 positive staff to home

The Glen's COVID-19 communications and updates are posted on our website at **theglen.org/resources-for-the-coronavirus**. For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams
President and CEO