



July 28, 2020

RE: COVID-19 Update Glen Communications

Dear Residents and Family Members,

We are informing you of an update on The Glen's COVID-19 community status. The Glen learned yesterday, July 28, of a resident who tested positive for coronavirus. The resident, who lives in the Wheless Cottage in The Cottages Memory Care, was hospitalized for another condition, and tested positive for COVID-19. This resident remains hospitalized off campus.

The Glen is continuing to mitigate the risks of COVID-19 by performing these tasks:

- CDC recommended screening of all who enter
- Continuation of visitor restriction
- Universal use of face masks for all personnel
- Ongoing environmental sanitation with EPA approved disinfectants
- Ongoing surveillance testing of residents and staff members in Village Health Care
- Use of recommended isolation protocols in Village Health Care households with exposure to a positive resident or staff member in the last 14 days
- Relocation of COVID-19 positive residents to the isolation unit within Village Health Care
- Quarantine of COVID-19 positive staff to home

The Glen's COVID-19 communications and updates are posted on our website at theglen.org/resources-for-the-coronavirus. For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams
President and CEO