



July 27, 2020

**RE: COVID-19 Update Glen Communications**

Dear Residents and Family Members,

We are informing you of an update on The Glen's COVID-19 community status. The Glen learned Friday, July 25, of a certified nursing assistant who tested positive for coronavirus. The staff member works in Woolf Cottage in The Cottages Memory Care and has been quarantined off campus.

The Glen is continuing to mitigate the risks of COVID-19 by performing these tasks:

- CDC recommended screening of all who enter
- Continuation of visitor restriction
- Universal use of face masks for all personnel
- Ongoing environmental sanitation with EPA approved disinfectants
- Ongoing surveillance testing of residents and staff members in Village Health Care
- Use of recommended isolation protocols in Village Health Care households with exposure to a positive resident or staff member in the last 14 days
- Relocation of COVID-19 positive residents to the isolation unit within Village Health Care
- Quarantine of COVID-19 positive staff to home

The Glen's COVID-19 communications and updates are posted on our website at [theglen.org/resources-for-the-coronavirus](https://theglen.org/resources-for-the-coronavirus). For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams  
President and CEO