



June 12, 2020

RE: COVID-19 Update Glen Communications

Dear Residents and Family Members,

We are writing to inform you of a recent development. A contract nurse who worked in The Stiles Apartments has tested positive for COVID-19 today, June 12, 2020. This nurse will remain quarantined off campus. All staff members as well as any contract care provider at The Glen are screened daily prior to reporting to their job.

The Glen is continuing to mitigate the risks of COVID-19 by performing these tasks:

- **CDC recommended screening of all who enter**
- **Continuation of visitor restriction**
- **Universal use of face masks for all personnel**
- **Quarantine of COVID-19 positive staff or contract provider to home**

As stated, **The Glen remains restricted to visitors until further notice.** While we understand this creates anxiety and concern, we assure you The Glen is doing everything we can to limit any exposure and reduce the risks associated with opening our community at this time. The Glen has been in close contact with the Louisiana Department of Health and is following the specific protocols from the Center for Disease Control and Prevention on the management of COVID-19. **The Glen is committed to providing the best care and support for you or your loved one in a safe environment.**

Our top priority is the health, safety and well-being of the residents and staff at The Glen. For updates and news, all of our communication is posted on The Glen's website at **theglen.org/resources-for-the-coronavirus**. For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams
President and CEO