



June 24, 2020

RE: COVID-19 Update Glen Communications

Dear Family Members,

We are keeping you informed as we learn of new positive cases. Today, The Glen was made aware of a nurse in Village Health Care with a positive case of COVID-19 who works in the Pelican and Iris households. This staff member has been quarantined off campus.

As a reminder, The Glen is mitigating the risks of COVID-19 by performing these tasks:

- **CDC recommended screening of all who enter**
- **Continuation of visitor restriction**
- **Universal use of face masks for all personnel**
- **Ongoing environmental sanitation with EPA approved disinfectants**
- **Ongoing surveillance testing of residents and staff members**
- **Use of recommended isolation protocols in households with exposure to a positive resident or staff member in the last 14 days**
- **Relocation of COVID-19 positive residents to the isolation unit**
- **Quarantine of COVID-19 positive staff to home**

Please be aware that all of The Glen's COVID-19 communications and updates are posted on our website at theglen.org/resources-for-the-coronavirus. For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams
President and CEO