



May 26, 2020

RE: COVID-19 Update Glen Communications

Dear Family Members,

Last week Village Health Care underwent the second round of surveillance testing. All residents and staff in Village Health Care were tested and we are reporting no new cases of residents with COVID-19. However, two staff members have tested positive. The first staff member worked in River House and the second staff member works in Iris House, both in Village Health Care. The staff members have been quarantined off campus.

As a reminder, The Glen is mitigating the risks of COVID-19 by performing these tasks:

- **CDC recommended screening of all who enter**
- **Continuation of visitor restriction**
- **Universal use of face masks for all personnel**
- **Ongoing environmental sanitation with EPA approved disinfectants**
- **Ongoing surveillance testing of residents and staff members in Village Health Care**
- **Use of recommended isolation protocols in Village Health Care households with exposure to a positive resident or staff member in the last 14 days**
- **Relocation of COVID-19 positive residents to the isolation unit within Village Health Care**
- **Quarantine of COVID-19 positive staff to home**

Additionally, all of The Glen's COVID-19 communications and updates are posted on our website at theglen.org/resources-for-the-coronavirus. For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams
President and CEO