



May 21, 2020

RE: COVID-19 Update Glen Communications

Dear Family Members,

As part of ongoing updates surrounding our community's COVID-19 status, we are keeping you informed as we learn of new positive cases. Yesterday, May 20, 2020, The Glen was made aware of a staff member with a positive case who works as a part of our culinary team in Village Health Care and The Stiles Apartments. This staff member has not been at work since May 11th and has been quarantined off campus. This staff member was NOT in direct contact with ANY residents and had limited exposure to staff members. Additionally, today, we were made aware of an employee in Village Health Care who is positive. The employee had NO resident contact and is quarantined at home.

As a reminder, The Glen is mitigating the risks of COVID-19 by performing these tasks:

- **CDC recommended screening of all who enter**
- **Continuation of visitor restriction**
- **Universal use of face masks for all personnel**
- **Ongoing environmental sanitation with EPA approved disinfectants**
- **Ongoing surveillance testing of residents and staff members**
- **Use of recommended isolation protocols in households with exposure to a positive resident or staff member in the last 14 days**
- **Relocation of COVID-19 positive residents to the isolation unit**
- **Quarantine of COVID-19 positive staff to home**

Additionally, all of The Glen's COVID-19 communications and updates are posted on our website at theglen.org/resources-for-the-coronavirus. For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams
President and CEO