



May 12, 2020

**RE: COVID-19 Update Glen Communications**

Dear Residents and Family Members,

We are updating you on another recent development. A staff member who works in River House at Village Health Care has tested positive for COVID-19 today, May 12, 2020. This staff member will remain quarantined off campus. All staff members at The Glen are screened daily prior to reporting to their job.

As the state of Louisiana moves toward reopening as part of Phase I of Gov. John Bel Edwards plan, **The Glen remains restricted to visitors until further notice.** While we understand this creates anxiety and concern, we assure you The Glen is doing everything we can to limit any exposure and reduce the risks associated with opening our community at this time. The Glen has been in close contact with the Louisiana Department of Health and is still following the specific protocols from the Center for Disease Control and Prevention on the management of COVID-19. **The Glen is committed to providing the best care and support for you or your loved one in a safe environment.**

Our top priority is the health, safety and well-being of the residents and staff at The Glen. Your continuous support and understanding have been paramount to us during this national pandemic. For updates and news, all of our communication is posted on The Glen's website at **[theglen.org/resources-for-the-coronavirus](http://theglen.org/resources-for-the-coronavirus)**. For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams  
President and CEO