



May 11, 2020

RE: COVID-19 Update Glen Communications

Dear Residents and Family Members,

We are writing to inform you of a recent development. Two residents in the River House at Village Health Care have tested positive for COVID-19 today, May 11, 2020. These residents have been immediately relocated and moved to an isolated area at The Glen. ALL residents continued to be monitored with daily wellness checks and all residents have been asked to remain quarantined in their room. Additionally, all staff members are screened daily prior to reporting to their job.

As the state of Louisiana moves toward reopening as part of Phase I of Gov. John Bel Edwards plan, **The Glen remains restricted to visitors until further notice.** While we understand this creates anxiety and concern, we assure you The Glen is doing everything we can to limit any exposure and reduce the risks associated with opening our community at this time. The Glen has been in close contact with the Louisiana Department of Health and is still following the specific protocols from the Center for Disease Control and Prevention on the management of COVID-19. **The Glen is committed to providing the best care and support for you or your loved one in a safe environment.**

Our top priority is the health, safety and well-being of the residents and staff at The Glen. Your continuous support and understanding have been paramount to us during this national pandemic. For updates and news, all of our communication is posted on The Glen's website at **theglen.org/resources-for-the-coronavirus**. For additional questions, contact The Glen at 318-798-3500.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams
President and CEO