



FREQUENTLY ASKED QUESTIONS

COVID-19

# FAQs

## **Who is being tested for COVID-19 and why?**

In an effort to provide the highest level of care to residents at The Glen Village Health Care and following the recommendations and guidance, The Glen has partnered with Dr. John Vanchiere, an infectious disease specialist with LSUHSC, to perform COVID-19 testing for all residents within Village Health Care. Testing started May 14, 2020. The goal of testing will be to identify asymptomatic and pre-symptomatic residents within The Glen Village Health Care.

## **What will happen if a Village Health Care resident tests positive for COVID-19?**

The primary care contact of the resident will be immediately notified. All family members and staff will be notified that there is a case and in what household via The Glen's website <https://theglen.org/resources-for-the-coronavirus/>. The resident will be treated determined by medical professionals. If the resident is treated on campus, they will be in an isolated area inside of Village Health Care.

## **What if a resident tests negative?**

A negative result means that the resident was not infected at the time the sample was collected.

## **What COVID-19 test is being administered?**

The test is a viral test through a nasopharyngeal swab. Testing for COVID-19 involves inserting a 6-inch long swab (like a long Q-tip) into the cavity between the nose and mouth for 15 seconds and rotating the swab several times. The swabbing is then repeated on the other side of the nose to make sure enough material is collected. The swab is then inserted into a container and sent to a lab for testing.

## **How often will residents be tested?**

The Glen's partnership with LSUHSC allows for testing bi-weekly through the period of the quarantine.

**Will residents in The Stiles Apartments/The Cottages be tested?**

At this time, only the residents in Village Health Care will be tested because of the current existing cases. If more tests become available, we will make these accessible, following the CDC guidelines.

**How long will the results take?**

We can expect results in 24 to 72 hours.

**Can a resident refuse to be tested?**

Yes. Though we are encouraging all Village Health Care residents to be tested.

**Will family members/residents have to pay for testing?**

No, the federal government will absorb the costs of tests performed in nursing homes.