



April 23, 2020

Dear Glen Volunteers,

It's been an odd time – for the country, for us and for you!

While we all navigate through this pandemic and as we continue to serve older adults, we are also desperately missing our volunteers and community supporters! We have remained quarantined since early March, only allowing staff members and essential health care workers in the building. As you can imagine during this time, The Glen has been coming up with creative ways to keep the residents at The Glen comfortable, supported and also engaged.

There is a lot of concern for the resident population at The Glen, and we can assure you that we are doing everything in our power and ability to keep our Glen community safe and protected. We will continue to follow the guidance of the Centers for Disease Prevention and Control, as well as the specific measures of the Louisiana Department of Health, and follow the guidelines set forth by the Centers for Medicare and Medicaid Services.

We are closely monitoring Gov. John Bel Edwards' orders and will be in communication with you to let you know when our campus will be open. Though it may take some time, we appreciate your understanding. You can keep up to date with all of The Glen's COVID-19 communication on our website at theglen.org/resources-for-the-coronavirus, and you can keep up with The Glen through our Facebook at www.facebook.com/TheGlenRetirementSystem.

Please keep those we all serve in your thoughts and prayers. Thank you for sticking with us and continuing to be added support to our mission. We cannot wait to see you again (hopefully) in the coming months!

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams
President and CEO