



April 8, 2020

RE: COVID-19 Update Glen Communications

ALL GLEN BUILDINGS:

• **The Glen remains restricted to visitors (including family members) through April 30th** under the order of Louisiana Governor John Bel Edwards. Read the official order:

<https://gov.louisiana.gov/assets/Proclamations/2020/41-JBE-2020-Stay-At-Home-Extended.pdf>

• **For all family members, please refrain from visiting The Glen's campus.** The best way to communicate with your loved one is through phone calls or video calls. If you would like to video chat with a resident who needs assistance, please contact your facility's administrator or director.

VILLAGE HEALTH CARE:

• **Village Health Care has a drop off location** set up outside the main entrance for families wishing to send care packages. Please avoid sending non-perishable food items.

• **All VHC residents have been provided with fabric masks** thanks to donations from many wonderful people across our community.

• To provide the highest level of protection possible for our residents and staff, **all VHC employees are practicing the universal wearing of medical grade face masks while in the facility.**

STILES APARTMENTS

• A table has been placed outside of the Stiles Apartments entrance for packages to be delivered to Stiles residents. Please write the apartment number on the package using the marker provided. Then call the number on the sign to alert the appropriate staff to ensure delivery.

• We continue to ask family members not visit unless they are primary caregiver. If you must visit to deliver items to your family member, please leave the items on their outside patio or at the table. Social distancing protects both residents and staff members.

THE COTTAGES:

• Restricted visitation is still in effect. If family members have items to drop off, please call the specific Cottage and a staff member will meet you at the door to obtain the item(s). On each door of The Cottages, further instruction lists the number to call to have staff come to the door to collect the package.