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Official Statement on Positive COVID-19 case

March 30, 2020

It is with a heavy heart The Glen is reporting a staff member with a case of COVID-19. On March 29, we were informed of a staff member with a confirmed case of coronavirus. When the initial symptom was presented, the staff member was away from work, seen by a primary care physician and was quarantined at home. All residents, family members, staff and Glen community have been made aware of this case. The staff member is receiving proper medical attention, and our thoughts and prayers are with the individual and family.

The Glen is taking this confirmed case very seriously. We are following all Center for Disease Control and Prevention guidelines. The Louisiana Department of Health has been made aware of this case and we continue to stay in very close communication with local and state health officials to ensure all the appropriate steps have been taken. In this moment, our team is doing everything we can to ensure we prevent the spread of COVID-19 within our community.

We can assure you The Glen remains a safe environment for the residents and staff. We continue to implement the best clinical practices and procedures to prevent the virus from entering our campus. We continue to restrict all visitors. We are requiring all staff to stay home if they are feeling ill and have symptoms of infection. All of our personnel have received extensive education and training regarding this outbreak, and residents will continue to receive high-quality care and service in a loving, safe environment.

During this difficult time, we ask for your patience, support and prayers for the residents and staff. Communication is crucial in these moments and we are keeping residents, family members and staff updated on any new developments. We will continue to provide regular updates via our website, theglen.org, on our community's status.

About The Glen: The Glen is a nonprofit Life Plan Community with a mission to enrich the lives of older persons through housing, healthcare and services. This community provides living options for seniors such as: independent, assisted, skilled-nursing and memory care. For more information, go to www.theglen.org or call (318) 798-3500.