



March 14, 2020

RE: COVID-19 Update Glen Communications

Dear Residents and Family Members at The Glen Stiles Apartments,

This morning, Louisiana Governor John Bel Edwards asked citizens age 60 and over to self-quarantine. This age group has been designated by the Centers for Disease Control and Prevention as being at heightened risk for COVID-19. These are challenging times.

Beginning Sunday, March 15, all residents at the Stiles Apartments should expect the following changes:

- **All visitors, (including family members) with exceptions to health care workers and private sitters, remain prohibited. Residents in need of essential items may receive deliveries from family members through their exterior apartment door or family members may leave with Stiles staff. The Glen Courtesy Officer may be reached at 318-469-5015 after hours and on weekends. On Monday, March 16, Stiles staff will collect shopping lists from residents and attempt to fulfill those lists based on availability in stores.**
- **Meals will be provided to residents in their apartments. The Stiles dining room will be closed for communal dining until further notice.**
- **All group activities and events are cancelled until further notice.**
- **Also, any residents (independent and assisted living) who begin feeling ill should report their symptoms immediately to the nursing staff. Residents will be actively screened by the Stiles nursing staff for fever and respiratory symptoms.**

If you have additional questions, please contact Cynthia Reese, Director of Independent and Assisted Living, or Brenda Snider, Resident Services Coordinator, at 318-797-6810. For updated information, go to theglen.org/resources-for-the-coronavirus or www.facebook.com/TheGlenRetirementSystem.

It is in the best interest of the residents to follow these rules and remain vigilant in these ever-changing moments. Adhering to these new requirements are essential in maintaining a healthy environment for all residents and the community at The Glen. We greatly appreciate your compliance and entrusting us to provide the best care for you or your loved one.

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams

President and CEO