



April 6, 2020

**RE: COVID-19 Update Glen Communications**

Dear Residents and Family Members,

Following last week's correspondence, we wanted to provide an update on our community's COVID-19 status. We are continuing to monitor ALL residents with daily wellness checks, and we have tested multiple residents in Village Health Care who displayed symptoms. We now have three residents in Village Health Care with confirmed cases. The three residents have been relocated to isolated areas in Village Health Care to prevent further exposure. Additionally, we have three staff members in Village Health Care with confirmed cases of COVID-19. These staff members remain quarantined away from The Glen. The residents are receiving proper medical attention, and our thoughts and prayers are with these individuals and their families.

As we take these cases to heart, we remain committed to taking additional precautions to further protect our residents and staff. The Glen is working with the Louisiana Department of Health and following the specific protocols from the Center for Disease Control and Prevention on the management of these COVID-19 cases. We can assure you that **The Glen remains a safe place to be for the residents as we continue our care and meet their daily needs.**

Furthermore, due to Louisiana Gov. John Bel Edwards' order, all visitors (including family members) are not permitted at The Glen through April 30th. We appreciate your cooperation in helping us manage this everchanging situation. As previously noted, we will continue to keep you updated on the most current information. The safety, health, and well-being of the residents are The Glen's highest priority. If you have additional questions, contact The Glen at 318-798-3500. Keep up to date on COVID-19 communications through **[theglen.org/resources-for-the-coronavirus](http://theglen.org/resources-for-the-coronavirus).**

Sincerely,

A handwritten signature in cursive script that reads "Debra Williams".

Debra Williams  
President and CEO